

**SCHENGEN
COMPLIANT**

**STAY OF UP
TO 12 MONTHS
AND UP TO
24 MONTHS
FOR CANADA**

MAGELLAN

**COMPREHENSIVE INSURANCE TO FULLY ENJOY
YOUR TIME ABROAD**

2019



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Easy Claim!



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Insurance made easy.

MAGELLAN, COMPREHENSIVE INSURANCE FOR SHORT-TERM TRIPS WORLDWIDE!

The **Magellan** policy is designed for anyone under the age of 75 travelling for up to a year (24 months for Canada for a Working Holiday Program) or spending less than a year anywhere in the world (including France, the French Overseas Departments and Regions and excluding the country of nationality). The policy insures you against the unexpected during your time abroad and offers 2 levels of cover to suit both your needs and your budget. This policy complies with French regulations concerning travellers who request a **Certificate of board and lodging** or a **Schengen Visa**.

WHY TAKE OUT INTERNATIONAL INSURANCE?

Faced with medical expenses?

Emergency hospitalisation? Doctor's appointment?

Magellan covers your medical expenses from the 1st euro without deductible you spend and offers a direct payment service for hospital charges. This means that you have nothing to pay to the hospital. We'll take care of it!

Need assistance during your trip?

Involved in an accident and need to be repatriated straight away?

Hospitalised and awaiting the arrival of a relative?

APRIL International will organise your medical repatriation, at any time of the day or night, to your home or to the most suited hospital. We will also cover travel and accommodation costs allowing a relative to visit you.

What if you lose your luggage during the trip?

APRIL International reimburses you up to €1,600 in the event of theft, destruction or loss of your luggage. The policy also covers you for the replacement of essential items up to €200 if your checked-in luggage is delayed.

A POLICY SPECIALLY DESIGNED FOR YOUR TRIPS ABROAD

- > Compliant with the **legal requirements for a Schengen Visa** (cover of medical expenses up to €30,000 and repatriation assistance benefits)
- > **E-claims service**: an easy way to send us your claims for reimbursement from the Customer Zone or using the Easy Claim app
- > Medical expenses covered **at 100% of actual costs with no excess**
- > **Benefits apply in each country you visit**
- > Cover applies during **short return** visits to your **country of nationality**
- > **Translation and legal support services** to help with administrative formalities and paperwork
- > **Meets insurance requirements** for Working Holiday Visa applications

MONTHLY
INSTALMENTS
OPTION



OUR MULTILINGUAL TEAMS AT YOUR SERVICE:



by telephone: +33 (0)1 73 03 41 29
Monday to Friday from 8.30 am to 6 pm - Paris time



by email: advisors.expats@april-international.com



at our offices: 14 rue Gerty Archimède - 75012 Paris
FRANCE

HEALTHCARE AND REPATRIATION COSTS ABROAD

Healthcare costs vary greatly from one country to another and can sometimes produce nasty surprises. With Magellan, both your health and your budget are protected.



Steve recently graduated and is working as an IT consultant in **San Francisco**. Following a cycling accident, he needed surgery on his knee and spent a week in hospital. How much did the operation and follow-up physiotherapy in the United States cost?

> **USD 45,000**
approx. €34,700



As part of an exchange programme, Julia is working for a year as an interior designer in a shop in **Shanghai**. A month after she arrived, she got food poisoning. How much did her consultations, tests and medicines cost?

> **CNY 4,200**
approx. €463

Amelia is visiting South America as part of her round-the-world trip. While staying in **Cuzco**, she suffered from altitude sickness and needed to see a doctor. How much did the two consultations and prescribed drugs cost?

> **PEN 1,120**
approx. €333



Fred, age 27, is spending three months in **Lille** for training on the new software being used by his employer in Morocco. Following the onset of severe stomach pain, he was diagnosed with appendicitis. He had an operation and spent three days in hospital. How much did his treatment cost?

> **€7,000**



The costs shown refer to cases handled by our Medical Department. They are provided for information purposes only and have no contractual value. The currency exchange rates used are those in force at the time the treatment was received.

Eric and Michael are taking a road trip in a van around **Australia**. Following a road accident, they were hospitalised and are waiting to be repatriated to France.

How much did their treatment in Australia and transportation by air ambulance to France cost?

> **AUD 24,000** / per person
approx. €17,502 per person

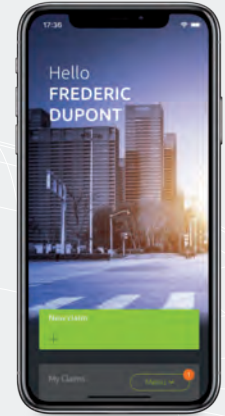


DISCOVER OUR EXCLUSIVE BENEFITS

YOUR REIMBURSEMENTS JUST A FEW CLICKS AWAY WITH EASY CLAIM!

With an average satisfaction rating of 8.5/10, Easy Claim has been a great success! With Easy Claim, there are no postal charges to pay and no complicated claims procedures to follow. No need to send the originals of your medical bills and prescriptions for bills up to €400. Your claims are processed more easily and more quickly.

- « 3 CLICKS AND A PHOTO, IT COULDN'T BE ANY EASIER. » (AN EXPAT IN MALAYSIA)
- « REALLY PRACTICAL, FAST AND EFFICIENT. VERY FAST REIMBURSEMENTS. » (AN EXPAT IN CHINA)
- « A WELL-DESIGNED, STABLE APP. VERY GOOD USER INTERFACE AND, MOST IMPORTANTLY, AN OBVIOUS IMPROVEMENT IN QUALITY AND SPEED OF SERVICE. » (AN EXPAT IN SINGAPORE)



➤ DOWNLOAD THE EASY CLAIM APP:

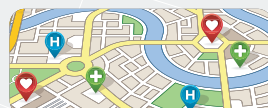


YOUR ADVISORS ARE ONLINE!

If you have any questions, your advisors can be contacted, not only by phone and email, but also on Chat and Facebook Messenger! Log in to your Customer Zone or open your Easy Claim app for a live chat with an advisor! Another way of making insurance easier!

IN THE UNITED STATES

- **No cash advance in our healthcare networks**, we settle the bill directly for you to the following:
 - 5,500 hospitals
 - 690,000 primary care doctors & specialists
 - 68,000 pharmacies
 - 840,000 healthcare professionals
- **Online search facility** so you can find a healthcare provider near you
- **A home consultation service:** no long waits in the emergency room and no need to pay for the consultation



DIRECT PAYMENT OF YOUR HOSPITAL CHARGES WORLDWIDE

HOW TO CLAIM REIMBURSEMENT OF YOUR MEDICAL EXPENSES



DEFINITIONS

- > **Accident:** any physical injury not intended by the victim, which is the result of a sudden action with an external cause. You are responsible for providing proof of the accident and of the direct cause-and-effect relationship between the accident and the costs incurred.
- > **Actual costs:** total medical expenses charged to you.
- > **Direct payment of hospital charges:** if you are hospitalised for more than 24h, we can pay your hospital charges on your behalf: we will contact the hospital to settle your bill and you have nothing to pay up front.
- > **Excess:** sum for which you are responsible in the settlement of a claim.
- > **French Overseas Departments and Regions:** French Guyana, Guadeloupe, Martinique and Reunion Island.
- > **Prior agreement:** certain medical treatments and procedures require the prior agreement of our Medical Examiner. The practitioner prescribing these treatments or procedures must provide you with a prior agreement form and a detailed breakdown of costs before incurring any corresponding treatment.
- > **Reported accident:** an accident recorded by a competent authority present at the scene (police, firefighters or paramedics) where a certificate was issued specifying the circumstances of the incident, the nature of the injury and the date of the accident.

BENEFITS (CONT.)

SPECIALLY DESIGNED FOR INTERNATIONAL TRAVELLERS

REPATRIATION ASSISTANCE



In the case of an accident, illness or serious problems, we will come to your aid 24 hours a day, 7 days a week. Simply call us or send a fax.

OPTIONS	MINI	COMPLETE	
Medical evacuation and repatriation	100% of actual costs	100% of actual costs	
Search and rescue costs	up to €5,000 per person and up to €15,000 per event	up to €5,000 per person and up to €15,000 per event	
Return of insured family members	not covered	single economy class airline ticket or 1 st class railway ticket	
Return to the country of destination after stabilisation or cost of sending a colleague to replace the insured		single economy class airline ticket or 1 st class railway ticket	
Compassionate emergency visit for hospitalisation of more than 6 days		return ticket and €80 per night, maximum 10 nights	
Compassionate emergency return in case of death or hospitalisation of a family member		return economy class airline ticket or 1 st class railway ticket	
Emergency return if your home is very badly damaged		return economy class airline ticket or 1 st class railway ticket	
Emergency return due to a terrorist attack or a natural disaster		single economy class airline ticket or 1 st class railway ticket	
Emergency dispatch of prescribed medication not available locally		100% of actual costs	
Emergency message relay		100% of actual costs	
Return of remains		100% of actual costs	100% of actual costs
Presence of a family member or friend to accompany the deceased		return economy class airline ticket or 1 st class railway ticket	return economy class airline ticket or 1 st class railway ticket
Provision of coffin	up to €1,500	up to €1,500	
Advance payment of bail abroad	up to €15,000	up to €15,000	
Legal expenses incurred while abroad	not covered	up to €3,000	
Travel assistance if personal items are lost or stolen		advance of up to €1,000 per event	
Delayed baggage		up to €200	
Enforced stay abroad		€80 per night, maximum 5 nights	
Translation of legal and administrative documents		up to €500 per year	

MEDICAL ADVISORY SERVICE

A team of doctors at your service 24/7 to:

- > help you understand symptoms, diagnoses and treatments,
- > offer advice before or after a stay in hospital for chronic conditions or maternity,
- > help you prepare for your trips (compulsory and recommended vaccinations),
- > provide information on drug equivalents worldwide.



The following cover is only available under the Complete option.

LEGAL ASSISTANCE 	
OPTION	COMPLETE
Legal, practical and administrative information service	by phone or email
Legal assistance in the event of a dispute (legal defence and appeal)	up to €16,000 per insurance year

PERSONAL LIABILITY private capacity, internships and tenant's liability 	
OPTION	COMPLETE
Bodily injury	up to €4,500,000 per claim
Material and consequential damage	up to €460,000 per year, excess €75
Extension to professional capacity: material damage caused during internships	up to €12,000 per year, excess €75

PERSONAL ACCIDENT 	
OPTION	COMPLETE
Accidental death	€10,000, limited to funeral expenses for the under 16's
Total or partial permanent disability due to accident	up to €40,000, proportional excess: 20%

BAGGAGE COVER 	
OPTION	COMPLETE
Luggage which is lost, stolen or destroyed during the outward or return trip or during the stay	up to €1,600, excess of €30 per claim, benefit limited to 50% for valuables, i.e. up to €800

HOW THE POLICY OPERATES

USEFUL INFORMATION BEFORE YOU APPLY

WHO IS THE POLICY DESIGNED FOR?

- any person travelling abroad, (including France, the French Overseas Departments and Regions and excluding their country of nationality).
 - for periods ranging from 6 months to 12 months (24 months for Canada).
- The policy can be renewed up to three times, subject to insurers' agreement.

For individual membership, insured must be and under the age of 75 (the individual membership application of children under 4 years of age will be subject to review by our teams).

For family membership, the principal insured and their spouse must be under the age of 65.

WHERE AM I COVERED?

With Magellan, you are covered worldwide (including during short visits to your country of nationality).

Certain countries may be excluded from the policy as a result of heightened tension there. The comprehensive list of excluded countries can be consulted on www.april-international.com or by calling us on +33 (0)1 73 03 41 29.

WHEN AM I COVERED?

Cover takes effect at the earliest on the day following receipt of your Application form and the corresponding payment, subject to the application of the following waiting periods for medical cover:

- 4 weeks for all Covid-19-related healthcare expenses or treatments in the USA and Mexico to all plans purchased on or after 28/04/2020.;
- in other cases: 8 days.

WHAT IF I TAKE UP SPORTS DURING MY TIME ABROAD?

With Magellan, you are covered during amateur sporting activities within a club or federation.

Dangerous sports and professional sporting activities or competitions as well as participation in sports courses and study programmes are not covered (ask us for further details).

HOW TO APPLY

1 APPLY ONLINE

You can apply online and will receive all of your insurance documents (including your insurance certificate) by email within minutes.

2 MAIL US YOUR APPLICATION FORM

> Fill in and sign the Application form following the instructions provided on the last page.

> Send your application to: APRIL International Care France - Service Courrier - 1 rue du Mont - CS 80010 - 81700 Blan - FRANCE.

WHAT HAPPENS IF I NEED TO AMEND MY TRIP?

Your stay abroad is extended?

The Magellan policy can be renewed up to 3 times, for a maximum cover duration of 4 years. Renewal is subject to insurers' agreement. To extend your policy, please send us a request for extension with the new dates of cover to tempmembership.expats@april-international.com before your initial policy's end date.

You decide to return earlier from your trip?

If you decide to cut short your stay and return permanently to your country of nationality, you should send us a registered letter with proof of receipt enclosing documented evidence of your return home (receipt for payment of electricity, gas or telephone bill, etc). We will then cancel your policy and refund any premium due.

Trouble obtaining your Schengen Visa?

You can change or suspend your policy for free (for 6 months maximum) before it starts.

ADDITIONAL SERVICES

TO SUPPORT YOU THROUGHOUT
YOUR STAY ABROAD



YOUR ONLINE CUSTOMER ZONE

INTUITIVE AND FAST, IT MAKES YOUR LIFE EASIER!

In just a few clicks, using your **computer, tablet** or **smartphone**, you can access:

- > all the documents and contact details you need (insurance certificate, insurance card, general conditions etc.),
- > your bank and personal contact details,
- > your reimbursements, if you are the insured,
- > a breakdown of your premiums, if you are the policyholder.



YOUR INSURANCE CARD INCLUDING EMERGENCY CONTACT NUMBERS AVAILABLE 24/7 FOR:

- > direct payment of hospital charges during hospitalisation for more than 24h,
- > requesting emergency assistance,
- > contacting the medical advisory service and the legal assistance service.

The card facilitates your admission to a medical centre in the event of emergency hospitalisation. To simplify procedures, the card contains your personal details: name, first name(s) and policy number.



SPECIALLY DESIGNED FOR YOUNG PEOPLE ABROAD, EXCLUSIVE BENEFITS!

> Having trouble understanding a document in a foreign language?

A tenancy agreement in German, an employment contract in French or a certificate from your host university in Chinese? Simply ask us for a translation to your mother tongue of the administrative or legal documents you need.

> Questions about visas, work permits? How to open a bank account abroad?

Our multilingual hotline is available to answer all your practical and legal questions.

> Your washing machine leaks and causes water damage to the apartment below yours?

With your tenant's liability cover, we will pay for any damage to your neighbour's apartment.

> You cause damage to property during your end-of-studies internship?

With the extension of your liability cover to internships, you're covered if you cause damage to equipment used during your internship.

APRIL, INSURANCE MADE EASY



APRIL, an international insurance services group and leading wholesale broker in France, has centred its development around customers and innovation since it was established in 1988, setting a single ambition: to make insurance easier and more accessible to everyone.

APRIL designs, manages and distributes specialist insurance solutions, covering health and personal protection, property and casualty, mobility and legal protection, as well as assistance services, for private individuals, professionals and businesses.

With over 3,800 employees, APRIL has operations in Europe, North and South America, Asia, Africa and the Middle East. The group produced a consolidated turnover of €928,4m in 2017.

APRIL INTERNATIONAL, SPECIALISING IN INTERNATIONAL INSURANCE FOR 40 YEARS

OUR PROMISE

- › Top quality management of your insurance choices: 8 offices in the world
- › Multilingual teams at your service
- › Clear and easy to understand products supported by a range of services

For every expatriate situation, an international insurance solution

Whether you're a student, on an internship, planning a working holiday, in work or retired, travelling alone or with your family, APRIL International will support you during your time abroad with a range of comprehensive and flexible insurance solutions suitable for all kinds of expatriates and all budgets.

FOR MORE INFORMATION, CONTACT YOUR INSURANCE CONSULTANT:

april International Care

Headquarters:

14 rue Gerty Archimède - 75012 Paris - FRANCE

Tel.: +33 (0)1 73 02 93 93 - Fax: +33 (0)1 73 02 93 90

Email: info.expat@april-international.com - www.april-international.com

A French simplified joint-stock company (S.A.S.) with capital of €200,000

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Prudential Supervision and Resolution Authority - 4 place de Budapest - CS 92459 - 75436 Paris Cedex 09 - FRANCE.

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Insurance made easy.